Dear Customer,

RE: Claranet Annual Price Increase 2025-26

Claranet would like to make you aware of an increase to your Fees pursuant to the relevant agreement entered between you and Claranet.

Price Increase: The price increase for this year is 4.75%.

The price increase will be effective from the 1st September 2025 and will be reflected on your next invoice after this date. This email should be taken as our formal written notice to you.

Questions:

Any questions should be sent to our Customer Services Team at customerfeedback@uk.clara.net and/or your dedicated Account Manager.

Kind regards,

Claranet Limited

110 High Holborn

London - WC1V 6JS - UK

www.claranet.co.uk